April 1, 2013

Upcoming Changes to Wolverine Access M-Pathways Systems and Service Interruption

Dear Deans, Directors, and Department Heads,

ITS is implementing several changes to our Wolverine Access M-Pathways systems during 2013. This requires service interruptions in late April and late May/early June, and will affect faculty, staff, and students. Our commitment to keeping U-M’s administrative systems current and reliable is a high priority. The upcoming changes to these systems help us meet that commitment. Details are available via the links below. You may also refer to the summary of the changes and service interruption timing at the end of my email.

I would appreciate your help in sharing the information with your units. I also plan to send a separate email to faculty to inform them about the changes that affect them. Communications planned for other audiences will follow and continue through the service interruption dates.

- Wolverine Access M-Pathways Financials and Physical Resources technical updates and FINODS retirement
- Wolverine Access M-Pathways Student Administration and Human Resources Management database split and HEODS retirement

Thank you for your help, and for your support as we work toward these system improvements. Please don’t hesitate to contact me if you have questions or concerns.

Best,

Laura Patterson
Associate Vice President for ITS and Chief Information Officer

When will these changes occur?

Selecting dates to implement complex system changes is never easy. After discussion with Academic Affairs and other campus partners, the dates below were considered the least disruptive to critical work for this time of year.

Note: CTools will remain available during these times.

- 7 a.m. Saturday, April 20 through 7 a.m. Monday, April 22, 2013
  M-Pathways Financials and Physical Resources System will be unavailable.
  Get details about what will and will not be available during this time.
5 p.m. Thursday, May 30 through 7 a.m. Monday, June 3, 2013
M-Pathways SA/HRMS will be unavailable.
Get details about what will and will not be available during this time.

Why are these changes planned?

- Moving to the latest software versions means that the current single database that houses the M-Pathways Student Administration and Human Resource Management Systems (SA/HRMS) will be split into two separate systems: Student Administration (SA) and Human Resources Management systems (HRMS).
- Improved hardware and software solutions allow us to streamline our production reporting environments and make reporting from these systems more convenient. As a result, we can retire the HE Operational Data Store (HEODS) and Financials ODS (FINODS) reporting databases and move reports into the SA, HRMS, or FIN production environments.

What will differ after the changes are made?

- On Monday, April 22, staff who had FINODS access will run former FINODS reports and queries in the M-Pathways Financials and Physical Resources System.
- On Monday, June 3, staff with access to HEODS will run former HEODS reports and queries in the respective SA or HRMS production environments.
- On Monday, June 3,
  - Faculty and student employees must access employment-related links (e.g., Benefits, Payroll and Compensation) from within Employee Self-Service. Previously these links were available in Faculty Business and Student Business.
  - Staff with operational roles in M-Pathways will use the newly separated SA and HRMS systems. There will be new links to these separate systems in Wolverine Access.
  - All staff and faculty who access M-Pathways administrative systems are required to sign the online Access and Compliance form annually. This is new for faculty and instructors with access to Faculty Business, and this was previously a one-time step for most other systems. The form requires individuals to agree to abide by the state and federal laws and U-M policies that apply to the proper use of data.

For Questions or Assistance

Contact the ITS Service Center:
M-F, 7 a.m.-6 p.m. (phone and email); Sun, 1-5 p.m. (email)

- Submit a Service Request Online
- 734-764-4357 (4-HELP)
- 4HELP@umich.edu
- its.umich.edu/help

To: Deans, Directors, and Department Heads
From: Laura Patterson, AVP for ITS and CIO
Subject: Upcoming Changes to Wolverine Access M-Pathways Systems and Service Interruption
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